

## PRIVACY POLICY

At Cardinal Health Canada, your privacy is very important to us. We are committed to protecting the information we gather from you on any of the "Cardinal Health Canada web sites" –sourcemedical.com, sourcemedicale.com, sourcemedicale.net, sourcemedicale.ca, sourcemedicale.org, sourcemedical.biz, sourcemedicale.biz and smce.ca, and any successor web sites owned or operated by Cardinal Health Canada.

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**BY USING THIS WEB SITE OR ANY OF THE CARDINAL HEALTH CANADA WEB SITES OR BY SUBMITTING PERSONAL INFORMATION TO CARDINAL HEALTH CANADA, YOU AGREE THAT CARDINAL HEALTH CANADA AND ITS AFFILIATES, AGENTS AND SERVICE PROVIDERS, MAY COLLECT, USE AND DISCLOSE SUCH PERSONAL INFORMATION IN ACCORDANCE WITH THIS PRIVACY POLICY AND AS PERMITTED OR REQUIRED BY LAW. IF YOU DO NOT AGREE, PLEASE DO NOT SUBMIT ANY PERSONAL INFORMATION TO CARDINAL HEALTH CANADA.**

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### Registration

In order to provide you with a particular product or service online, we may request that you voluntarily supply us with personal information set out below. Upon completion of registration, you will receive a password and user ID. You agree that you will be responsible for maintaining your password as confidential and for any activity that occurs as a result of your enabling or permitting another person or entity to use your password. By completing our registration requirements you agree to immediately notify your sourcemedical.com administrator or phone Customer Assistance at 1-877-878-7778 in the event that (i) your password is lost or stolen, or (ii) you become aware of any unauthorized use of your password or (iii) you became aware of any other breach of security that might affect the services provided by Cardinal Health Canada. Cardinal Health Canada is not responsible for any loss or damage arising from your failure to comply with the provisions of this Section.

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### Cookies

When you browse the Cardinal Health Canada web sites, you browse anonymously. Personal information – such as your name, address, phone number or E-mail address – is not collected as you browse. Cardinal Health Canada does, however, use "cookies" to collect information about how our site is used. Information, such as the server your computer is logged onto or your browser type (for example Netscape or Internet Explorer) is collected and tracked in aggregate. We also use a cookie to enable our server to recognize you as a registered user when you re-enter our site.

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### Nature of Information Collected

Information we may collect includes:

- Legal name
  - Address
  - Billing Address
  - Shipping Address
  - Telephone Number
  - Fax Number
  - Email address
  - Anticipated monthly purchases
  - Length of time business has been established
  - Tax Status – i.e. GST/PST/HST exempt
  - Type of Business
  - Credit Card information
  - Bank Information
  - Trade Credit References
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By submitting personal information to us, you agree that we may use this information you have given us, or otherwise collected from you to: set-up your account and ensure proper billing and account administration; communicate with you; measure customer interest in various products and services we offer; provide you with services, offers and



updates; customize your online experience; detect and protect us against error, fraud and other criminal activity; as permitted by, and to comply with, any legal and regulatory requirements; to determine your credit worthiness; and for any other use for which you consent. In addition, your completion of a Confidential Credit Application authorizes Cardinal Health Canada to complete a credit check for the purpose of establishing a credit limit. You also consent to the collection, use, disclosure and processing of your information by Cardinal Health Canada, and its affiliates, agents and service providers for these purposes.

We collect information about you for the purposes mentioned above. When we collect information about you for a purpose not disclosed in this Privacy Policy, we will ensure that you understand how we intend to use it and use it only as explained. Before using your information for any other purposes we will explain them to you and seek your consent. Subject to legal and contractual restrictions, you can withdraw your consent for any purposes at any time with reasonable notice. If you refuse or withdraw your consent, we may not be able to provide you, or continue to provide you with services or some benefits, services or information which may be of value to you.

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### **Confidentiality Practices**

We at Cardinal Health Canada will strive to ensure the safety of your data and any information received from you by refusing to use the information you provide for any other purpose other than what is set out in this privacy policy or any subsequent correspondence with you.

All Cardinal Health Canada web sites have security measures in place to protect the loss, misuse and alteration of the information provided on the web site. Your account information and profile are password-protected to help restrict access to this information to you, your authorized users and us. There are some simple measures that you can take to promote protection of your information. First, do not share your password with others. Also, please remember to "log-off" after using any of our on-line services. While we strive to protect your personal information, the Internet is not fully secure. Consequently, Cardinal Health Canada cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk. We do however take measures to ensure its security on our system. Please note that use of the Sites is subject to the Terms and Conditions of Use.

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### **Access and Correction**

Upon your written request, we will inform you of the existence, use and disclosure of your personal information that we collect and will give you access to such information. However, in certain situations we may not be able to provide access to all of your personal information if to do so would likely reveal personal information about another individual, confidential commercial information, information protected by solicitor-client privilege, or if the information was collected in the course of a formal dispute resolution process or in relation to the investigation of a breach of an agreement or contravention of a law or regulation. To access, change or modify your personal information or for additional information about our Privacy Policy, please contact us by telephone at 1-877-878-7778.

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### **External Links**

Please be advised that other Internet sites to which you link from Cardinal Health Canada web sites may contain privacy provisions that differ from the provisions provided herein. We, therefore, cannot guarantee the safety of your information once you leave a Cardinal Health Canada web site. Cardinal Health Canada makes no representations or warranties with respect to any linked web site. Use of any linked site is solely at your own risk.

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### **Amendments to this Privacy Policy**

We Reserve the right to amend this Privacy Policy at any time. If this policy is amended, it will be posted on this site.