Cardinal Health Canada
1000 Tesma Way
Vaughan, Ontario, L4K 5R8
Canada

CardinalHealth
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Logistics
Product
Business
Patient

June 9, 2025

Dear Valued Supplier Partner,

In follow up to our letter on May 12, 2025, where we provided an overview of changes related to Cardinal Health Canada's move to a new SAP ERP (enterprise resource planning) system on August 4, 2025, we are pleased to provide additional details. Please refer to the ~60-day appendix table below.

We value your partnership in preparation for this transition and remain committed to providing support throughout. Of special note in the appendix table:

- To also support transition readiness, **there will be a system freeze period related to price change and merchandising requests and inbound deliveries to our distribution centres**. More details are in the appendix table.

- To help support a smooth transition, we ask that the necessary **updates** are made to your system **at the time of go-live, and not prior.**

SAP is an industry leader in ERP systems for large scale businesses and is the primary ERP system across Cardinal Health globally. We are optimizing our SAP implementation and mitigating risk by leveraging our team's expertise for the Canada business and applying best practices from SAP implementations completed in 16 countries across Cardinal Health over the past five years.

The resulting harmonization of our ordering system within the Cardinal Health global network will support greater connectivity and stability, and drive efficiencies designed to enhance responsiveness.

Should you have any questions in the interim, please contact your Cardinal Health Canada Supply Chain Analyst.

We look forward to your continued collaboration as we embark on this exciting initiative to further improve the customer and supplier partner experience.

Best regards,

Gilles Thériault
President, Cardinal Health Canada

Tania Batina
Director, Information and Technology, Canada

Rob Eisa
Vice President, Operations and Supply Chain, Canada

Domenic Tiberio
Director, National Brands Marketing