Cardinal Health Canada
1000 Tesma Way
Vaughan, Ontario, L4K 5R8
Canada

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May 12, 2025

Dear Valued Supplier Partner,

Further to a letter sent from Cardinal Health Canada on February 21 announcing our new SAP ERP system go live on **August 4, 2025**, we are pleased to share additional details about key changes, some of which will need to be made in your system.

These **changes are to be made on the weekend leading up to go live. We value your partnership** in preparation for this transition **and understand that labour planning is important**. **Exact dates and times for the implementation of these changes will be shared in the coming weeks**. Please refer to the appendix table below.

Canada is the latest location to transition to SAP which is the primary ERP across Cardinal Health globally. This harmonization will provide greater connectivity and stability within the Cardinal Health network and streamlined processes to enhance responsiveness to further drive efficiencies designed to improve the customer and supplier experience.

Cardinal Health Canada remains committed to providing support as we move to SAP and we are leveraging our global scale and expertise to mitigate risk.

If you have questions or require assistance, please do not hesitate to contact me or your Cardinal Health Canada Supply Chain Analyst.

Best regards,

Gilles Thériault
President, Cardinal Health Canada

Tania Batina
Director, Information and Technology, Canada

Rob Eisa
Vice President, Operations and Supply Chain, Canada

Domenic Tiberio
Director, National Brands Marketing